

Business Process Procedures

12.31 SERVICE INDICATOR QUICK TIPS

Overview This document reviews key points regarding placing and removing service indicators.

Navigation [Home](#) > [Campus Community](#) > [Service Indicators](#) > [Service Indicator Data](#)

Active Terms Service indicators are active for the specific term indicated, or for the current and all future terms if the Svc Ind Active Term = '0000'.

Since most service indicators are placed as one method of handling outstanding debts to the college, most indicators should be placed with Svc Ind Active Term = '0000'.

Here is a list of current Student Financial related service indicators and their valid Active Terms:

Service Indicator Code	Description	Valid Active Term
ALL	NVCC All Services Denied	0000 or specific term
BKS	NVCC No Bookstore Privileges	0000 or specific term
CBK	NVCC Credit Card Chargeback	0000 or specific term
COM	NVCC Internal Communications	0000, although term does not affect processing
CVF	NVCC Converted Hold Financial	0000
DAC	NVCC Debt to the Controller	0000
DBO	NVCC Debt to Business Office	0000
DCE	NVCC Debt to Continuing Ed	0000
DFA	NVCC Debt to Financial Aid	0000
DLB	NVCC Debt to Library	0000
DND	NVCC Do Not Drop from Classes	specific term only
DPR	NVCC Debt to Parking Services	0000
DSA	NVCC Debt to Student Activity	0000
DWP	NVCC Disable Web Payment	0000 or specific term
FPL	NVCC FPL Obligation	0000 or specific term
INF	NVCC Need Bio/Demo Information	0000 or specific term
NOC	NVCC No Check Presentation	0000 or specific term
ODL	NVCC OVR Daily Web Pay Limit	specific term only
REF	NVCC Hold Refund	0000 or specific term
SRC	NVCC Sr Citizen Waiver Reqmt	specific term only
TPC	NVCC 3rd Party Contr Pending	specific term only
WPR	NVCC Web Payment Reversal	specific term only

Navigation [Home](#) > [Campus Community](#) > [Service Indicators](#) > [Service Indicator Audits](#)

Audits Navigate to the Service Indicator Audits page to view the service indicator history for a student. Enter the student's ID number and click the button. The results will include all service indicators placed, changed or removed for a student.

Search Results									
View All									
User ID	Date and Time Stamp	ID	Service Indicator Cd	Service Indicator Time	Date	Academic Institution	Ind	Active	Service Term
0499274	01/12/2004 5:45:29.000000PM	1061608	GEN	01/12/2004 5:43:58PM	NV280	0000			0000
0499274	01/13/2004 3:27:41.000000PM	1061608	GEN	01/12/2004 5:43:58PM	NV280	0000			0000
0998832	10/18/2006 2:55:01.000000PM	1061608	DND	10/18/2006 2:54:32PM	NV280	2064			2064
0998832	10/18/2006 2:55:27.000000PM	1061608	DBO	10/18/2006 2:55:08PM	NV280	2064			2064
1193072	11/10/2003 7:29:36.000000PM	1061608	ALL	11/10/2003 7:29:19PM	NV280	0000			0000
1193072	11/10/2003 7:32:37.000000PM	1061608	ALL	11/10/2003 7:29:19PM	NV280	0000			0000
1193072	10/23/2006 12:13:29.000000PM	1061608	DBO	10/18/2006 2:55:08PM	NV280	2064			2064
1193072	10/23/2006 12:13:34.000000PM	1061608	DND	10/18/2006 2:54:32PM	NV280	2064			2064

Click the link for the indicator you wish to view.

Service Indicator Audits			
ID:	Name:	1061608	Vessey,Kathleen P
Service Indicator Cd:	GEN	NVCC Counseling Center	Positive Service Indicator? N
Service Ind Reason Code:	CNSEL	Contact Counseling Center	
Reference/Checklist:	F1 CHECK-IN REQUIRED		
Amount:	\$0.00	Currency:	USD
<hr/>			
Service Ind Date Time:	01/12/2004 5:43:58PM		
Service Ind Active Term:	0000	Begin Term - Svc Indicatr Use	
Active Dt:	01/12/2004		
Institution:	NV280		
<hr/>			
Contact ID:	0499274	Liller,Susan K	
Placed Person ID/Name:	0499274	Liller,Susan K	
Department:	COUNSELING		
Placed Method:	Manual		
Placed Process Name:		Release Process Name:	
<hr/>			
User ID	0499274	Name:	
Date and Time Stamp:	01/12/2004 5:45:29.000000PM	Action:	Add

The details will be displayed on the page. The Action field at the bottom right-hand side of the page will indicate if the action taken on that date and time was an ADD, DELETE or

12.31 SERVICE INDICATOR QUICK TIPS

CHANGE. In case of a CHANGE, click on the previous link in the results list in order to view the previous value.